



## Our Core Values

We live by our core values and tirelessly promote them at all levels of our organisation.



Integrity without compromise



Improve quality of life



Open and effective communication



Positive attitude



Continuous advancement



Celebrate life

## Our Background

The goal of in-home care at Senior Helpers is to help clients remain happy and safe in their own homes. Since 2011, Senior Helpers has supported thousands of Australians with a pledge to provide professional and considerate care, tailored to each individual.

We are proud to lead the industry in programs like Senior Gems®, Parkinson's Care, Multiple Sclerosis Care and more. Our Support Staff are uniquely prepared and skilled to offer appropriate, caring and compatible support you can trust.

## Round the Clock Accessibility

Senior Helpers is dedicated to responding at a moment's notice. Contact us today to meet with one of our Consultants for your complimentary in-home interview.

Your consultation will cover:

- Your goals and your family's goals
- Your daily schedule and a potential plan of care
- How you can remain safe at home
- Implementation process
- On-going communication and follow-up
- Access to government funding

For more information, get in touch with your local Senior Helpers.

Personal Care services vary by location. Please contact your local Senior Helpers office to find out more. Bonded and Insured. Senior Helpers does not discriminate against any person on the basis of race, colour, national origin, disability, or age in the admission, treatment or participation of its programs, services, activities, or employment. Senior Helpers locations are independently owned and operated. © 2021 SH Franchising, LLC. GEMS and POSITIVE APPROACH are registered trademarks of Positive Approach, U.C. SENIOR GEMS® is a registered trademark of Senior Helpers.

**SENIOR  
Helpers®**  
Caring In-Home Support



# Home Care Package



## Dedicated to Helping You and Your Family

One of the most daunting aspects of ageing for individuals, families and carers is an increasing loss of independence and self-determination. On top of this, certain conditions need specific treatment plans, while others have no known cure. It can be quite challenging to find the care that best suits you and provides peace of mind for you and your family.

You don't need to go through this time alone. Our team at Senior Helpers provides expert, personalised care to help people with acquired, developing, or lifetime conditions. We'll take the time to understand who you are as an individual and customise a plan that best suits your needs and personal circumstances. We're here to help support you through this journey and make your life enriching and enjoyable each day.

That's Home Care, **Only Better.**

## Personalised Care

The government's Home Care Packages Program helps older persons access subsidised care in their own home. At Senior Helpers, we are an approved service provider for the Home Care Packages Program. Whether you're at the very start of your aged care journey and need help registering for support through My Aged Care, or simply need guidance in developing your budget, we can help you and your family manage your Home Care Package in the way that suits you best.

### Full Program Support

We'll help you set up your budget and take care of managing your Home Care Package, including all of the required assessments, reporting, services and equipment.

## What Happens Next?

If you and your family decide that Senior Helpers is the best Home Care Provider for you, we will work with you to create a customised plan that's within your budget and allows you to remain living safely in the comfort of your own home.

## Built on a Foundation of Trust

Without the appropriate care, the ageing journey can be overwhelming for individuals and families. If your family is supporting you with care, it can be time-consuming and draining for everyone. Different stages of ageing, and different types of age-related conditions, require different approaches to care. At Senior Helpers, we support both you and your family by providing the appropriate level of care to help you remain as independent as possible.

